Resume of Frank W. van Wensveen

Personal details

Name:	Frank Willem van Wensveen (Frank)
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Date of birth:	11 April 1967, Rotterdam, The Netherlands

Education

(Note: Since a one-to-one comparison between Dutch and foreign education systems is not always possible, descriptions have been included with the abbreviations where appropriate.)

- VCT (Post-graduate study in Advanced Computer Technology). Majored in hardware, software, digital technology and design, data communications.
- MTS (Technical College). Majored in math, physics, analogue electronics, digital technology, materials science and telecommunications.
- MAVO (General advanced education, comprising four years of advanced general subjects). Majored in math, chemistry, physics, Dutch, English and German.

Courses

- New Media Design, 2000
- Magic (proprietary 4+GL client/server development environment) and Unix, 1998
- Magic Database Front-end development Level 1, 1998
- ITIL essentials, 1998
- Supporting Windows NT 3.51, 1997
- Windows NT 3.51 Server, 1997
- Data communications and networking, 1992
- Novell Netware network management, 1992
- Novell Netware, Desktop and application management, 1992
- Unix systems management and organization, 1991

Skills and experience

- Systems and network administration, installation, maintenance and troubleshooting, both hardware and software
- Operating systems: Novell Netware, Unix (Sun Solaris, IBM AIX, Linux), Microsoft Windows (all versions except Windows Server), MS/PC-DOS
- Data communications (both hardware and software)
- Application development (Borland C++, Assembly on Z80 and 80x86 Real Mode platforms)
- Website and Internet application development (Perl, PHP, SQL, xHTML, XML, JSON, ECMAscript, AJAX
- Graphic design and image manipulation
- Product photography, architectural photography, studio photography, photojournalism
- Technical writing (magazine articles, technical manuals, corporate literature)
- Commercial writing (advertising)
- Project management
- Consultancy

(For further details see corporate website at http://www.silverwolfmedia.com)

Positions held

September 2003 - present: independent (self-employed) consultant, Website and Internet application developer, photographer, graphic designer

Core business: designing, developing and implementing commercial websites and Internet applications, with a focus on the South African market. This includes, but is not limited to:

- Participation in Internet projects for large organisations, both in an operational and an advisory role;
- Development of turn-key Internet solutions for small to medium-sized businesses, including a survey of client's needs, project proposals, graphic design, interface design, information structuring, coding, roll-out and maintenance;
- Graphic design and photography as required for these projects;
- Web server setup, maintenance and hosting (Unix);
- ICT infrastructure maintenance and consultancy.

October 1999 - September 2003: Dutch Network Users' Association (NGN), Tiel, Netherlands

Position: senior ICT expert. Tasks and responsibilities:

- Technical advisor to 4000+ NGN members
- Webmaster, responsible for the correct functioning of large websites and for web server maintenance (SGI Irix, Sun Solaris, Linux)
- Web editor, responsible for the content of large websites
- Web developer (Perl, PHP, MySQL, HTML)
- Project leader (coordination, design, editorship, and QA) for the website that serves NGN's 4000+ member community
- Network administration (Novell Netware, Unix)
- Systems administration (Windows 9x, NT, 2K, XP and office applications)

Also closely involved with the organization of events (trade shows, conferences, seminars) for ICT professionals, as well as writing for and publishing ICT-magazines. Was awarded honorary membership in April 2004.

October 1998 - September 1999: LanMasters B.V., Kapel-Avezaath, Netherlands

Position: senior ICT expert. Tasks and responsibilities:

- Webmaster, responsible for the correct functioning of a large website designed to handle trade show logistics
- Web editor, responsible for the content of several websites
- Project leader (coordination, design, editorship, and QA) for website projects
- Network administration (Novell Netware, Unix)
- Systems administration (Windows 9x, NT and various office applications)
- Also closely involved with the organization of events (trade shows, conferences, seminars) for ICT professionals.

February 1996 - October 1998: Bacosys IT Services, Nieuwegein, Netherlands

Position: Information Technology Consultant. Tasks and responsibilities:

- Advice on and contribution to customer projects (technical assistance, problem solving, implementation).
- Local and Wide Area Network management (load and traffic monitoring, trouble shooting, problem assessment)
- Unix systems administration (SunOS/Solaris, AIX on RS/6000, Linux)

- Development of web applications (Perl, HTML)

Clients included Lucent Technologies / AT&T (designed, developed and implemented a web-based WAN monitoring system), University of Maastricht (defined design parameters for a new Remote Learning system), NGN (webmastering), University of Groningen (web server tuning and maintenance), PCM Publishers (involved in the development and implementation of a new proprietry IBM AIX based Subscriber Management System for around one million newspaper subscribers).

January 1995 - December 1995: QNT, Leeuwarden, Netherlands

Position: Network technology specialist. Tasks and responsibilities:

- Second-line helpdesk (providing support on QNT's software products)
- Technical writer, developing technical documentation and user manuals on network products
- Network and systems administration (Novell Netware, Unix, Windows)
- Providing data communications expertise to in-house software developers
- Internet connectivity for QNT's clients (advice and implementation)
- Design and implementation of (simple) websites

September 1994 - December 1994: Freelance consultant.

Core business: advice and contracting, including:

- LAN trouble shooting
- Internet connectivity (advice and implementation)
- Reorganization of network services
- Reducing systems administration workload
- Implementation of multi-line fax solutions.

March 1990 - August 1994: Zadkine Technical College, Rotterdam, Netherlands

Position: systems and network administrator. Tasks and responsibilities:

- Design, implementation and maintenance of LANs for the entire computer sciences division, as well as administrative offices and remote offices
- Setup and maintenance of student computer labs
- Systems and network security
- Desktop software, installation and maintenance

Position: teacher (part-time, 1990 - 1993), teaching the following subjects:

- Software development and programming techniques (Pascal, C)
- Operating systems
- Database architectures

Position: Graduate lab assistant (part-time, 1991 - 1994). Subjects:

- Lab practice
- Hardware architectures
- Individual coaching of students working on graduation projects.